



ORAL & MAXILLOFACIAL SURGERY

**Diplomates of the American Board of Oral & Maxillofacial Surgery
†Diplomates of the National Dental Board of Anesthesiology*

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Dental • Implant • Facial & Reconstructive Surgery

PATIENT BILL OF RIGHTS

- The patient has the right to considerate and respectful care.
- The patient has the right to obtain from his or her surgeon complete & current information concerning his or her diagnosis, treatment & prognosis in terms the patient can be reasonably expected to understand.
- The patient has the right to receive from his or her surgeon information necessary to give informed consent prior to the start of any procedure and/or treatment.
- The patient has the right to refuse treatment, to the extent permitted by law, and to be informed of the medical consequences of his or her action.
- The patient has the right to every consideration of his or her privacy concerning his or her own medical/dental care program.
- The patient has the right to expect that all communications & records pertaining to his or her care should be treated as confidential.
- The patient has the right to expect that within its capacity, this facility will try to make a reasonable response to the requests of a patient.
- The patient has the right to obtain information as to any relationship of this facility to other healthcare & educational institutions insofar as his or her care is concerned.
- The patient has the right to be advised if this facility proposes to engage in or perform human experimentation affecting his or her care or treatment.
- The patient has the right to examine and receive an explanation of his or her bill regardless of the source of payment.
- The patient has the right to obtain other opinions from other medical/dental practitioners regarding diagnosis, treatment plans and extended care.
- The patient has the right to contact The Joint Commission on Accreditation (Ph: 630-792-5000) if management has not addressed any concerns to his or her satisfaction regarding patient safety or the quality of care received.
- These rights also apply to the patient's representative when the patient cannot represent him or herself.
- The patient has the right to expect reasonable continuity of care.

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